<Group6>

Use-Case Specification

Version <1.3>

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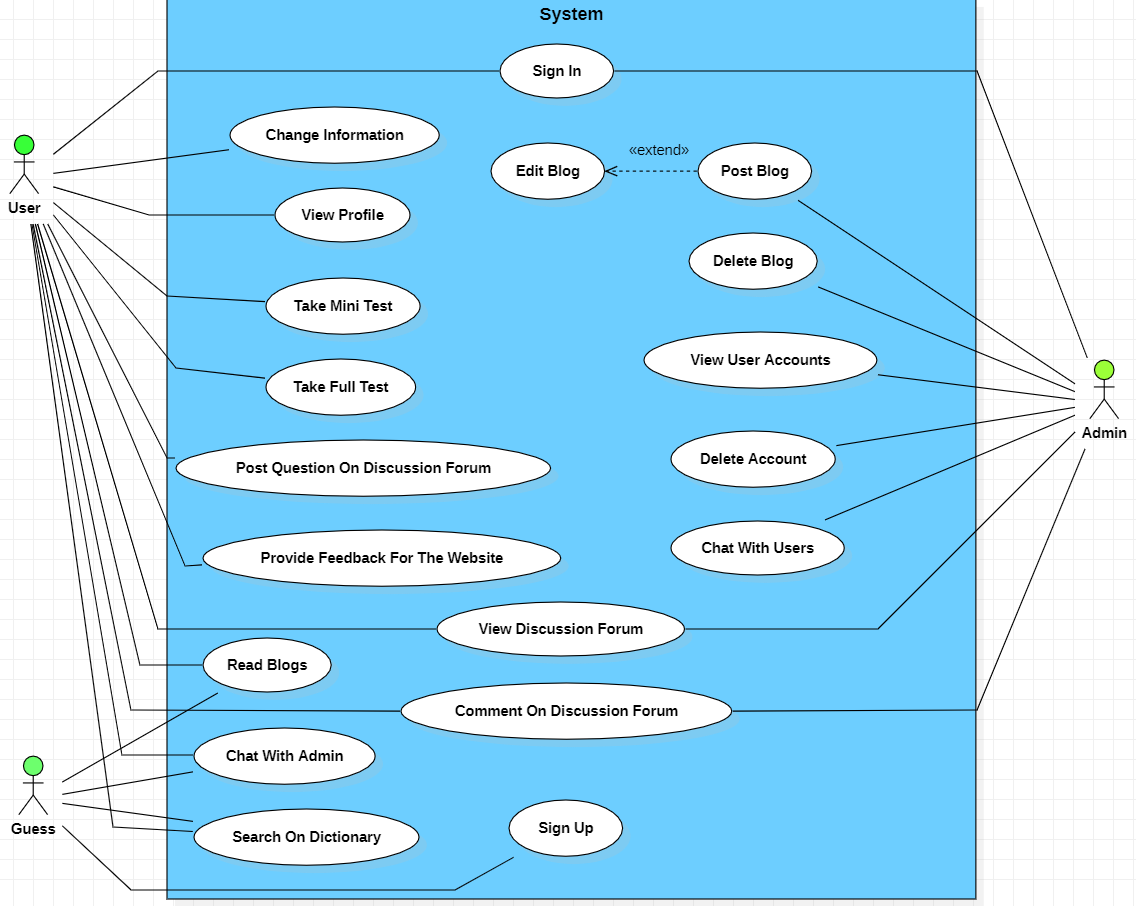
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# 1. Use-case Model



# 2. Use-case Specifications

## 2.1 Use-case: Take Mini Test

## 

| Use case Name | Taking Minitest |
| --- | --- |
| Brief description | User choose 1 of the parts in Minitest |
| Actors | User |
| Basic Flow | 1. User click Minitest 2. System show 7 test part and describe test part 3. User selects 1 of 7 parts 4. Current page goes to selected page |
| Alternative Flows |  |
| Pre-conditions | User signed up and sign in successfully at the website |
| Post-conditions | User successfully selects the test part and starts taking that part |

### **2.1.1 Use-case: Take Part 1 of Minitest Picture description**

| Use case Name | Taking test part 1 in Mini test: Picture description |
| --- | --- |
| Brief description | User take test part 1 |
| Actors | User |
| Basic Flow | 1. Users choose part 1 in the Mini test to start the test  2. The test display system includes a text sentence describing how to do the test, an image and an audio clip about 20 seconds long allowing users to click on the audio to start the mock test, 4 answers A, B, C , D for the user to choose, 2 buttons to press 1 button to grade, 1 button to go to the next sentence and 1 button to go back to the previous sentence, a stopwatch appears on the screen    3. Users click on the audio to listen and choose 1 of 4 answers and go to the next sentence  4. The system moves to the next question and appears the same interface as step 2  5. User gets to the 6th sentence and clicks on the score button to see his score  6. The system appears an interface to display the user's score, how many sentences are correct and what is the total score of the user, 2 buttons to press 1 button to show the answer if the user wants and 1 button to exit the page. mock exam part |
| Alternative Flows | **Alternative flow 1: The user presses the grading button as soon as he clicks on the mock test screen after step 2**  1. The system appears a message that the user must answer the question before viewing the results  2. Continue step 3  **Alternative flow 2: Users press the grading button when they have not completed 6 sentences of part 1**  1**.** Step 6 changeover system  **Alternative flow 3: The user has not finished the test or left the test screen but did not do it and the time has expired**  1. The system automatically switches to step 6  **Alternative flow 4: User hasn't finished the test but clicked on another website**  1. The system displays a message whether the user really wants to leave the site  2. If the user presses exit, the web will close, if pressed stay, the web will continue to display  **Alternative flow 5: The user hasn't finished the test but clicked the button to reload the website**  1. The system displays a message whether the user really wants to reload the web page  2. User presses yes to do the test from the beginning, user presses no and continues to do the test |
| Pre-conditions | User signed up and signed in successfully at the website |
| Post-conditions | User clears test part 1 and can continue to take another part or go back to home page |

### **2.1.2 Use-case: Take Part 2 of Minitest Question-Response**

| Use case Name | Taking test part 2 inMini test: Question-Response |
| --- | --- |
| Brief description | User takes test part 2 |
| Actors | User |
| Basic Flow | 1. The user chooses part 2 in the Mini test to start the test  2. The exam display system includes 1 text sentence describing how to do the test, 1 audio clip that allows users to click on the audio to start listening, 3 answers A, B, C for users to choose, 2 buttons 1 button to grade, 1 button to go to the next sentence and 1 button to go back to the previous sentence, a stopwatch appears on the screen    3. Users click on the audio to listen and choose 1 of 3 answers and go to the next sentence  4. The system moves to the next question and appears the same interface as step 2  5. User gets to the 25th question and clicks on the score button to see his score  6. The system appears an interface to display the user's score, how many sentences are correct and what is the total score of the user, 2 buttons to press 1 button to show the answer if the user wants and 1 button to exit the page. mock exam part 2 |
| Alternative Flows | **Alternative flow 1: The user presses the grading button as soon as he clicks on the mock test screen after step 2**  1. The system appears a message that the user must answer the question before viewing the results  2.Continue step 3  **Alternative flow 2: Users press the grading button when they have not completed 25 sentences of part 2**   1. 6 . step changeover system   **Alternative flow 3: The user has not finished the test or left the test screen but did not do it and the time has expired**   1. The system automatically switches to step 6   **Alternative flow 4: User hasn't finished the test but clicked on another website**   1. The system displays a message whether the user really wants to leave the site 2. If the user presses exit, the web will close, if pressed stay, the web will continue to display |
| Pre-conditions | User signed up and signed in successfully at the website |
| Post-conditions | User clears test part 2 and can continue to take another part or go back to home page |

### **2.1.3 Use-case: Take Part 3 of Minitest Short conversation**

| Use case Name | Part 3 of Mini Test: Short conversation |
| --- | --- |
| Brief description | User take test part 3 |
| Actors | User |
| Basic Flow | 1. After the user chooses to enter the Mini Test function, the website will let the user choose 1 of 7 parts. 2. Here, the user chooses Part 3 (39 sentences / 13 paragraphs) 3. On the screen, a recording will appear that needs to be clicked on by the user to start the test. 4. Once clicked, the user's exam time will be counted and the recording will start playing. 5. Along with the playing recording, the website will display 3 questions and each question will have 4 answers (A, B, C, D) for the user to choose. 6. After finishing the recording, the user has 1 minute to choose the answer or while the recording is playing, the user can also choose the answer.      1. When the allowed time expires, the website will automatically load the new text. 2. The sequence in steps 5, 6 will be repeated 12 times like that (calculated for the first time, so there are 12 times left). 3. After finishing the test of part 3. The user will click Finish to grade the test. 4. On the web screen, it will now display the user's time to complete the test and the user's score, the number of correct sentences, and the number of incorrect sentences. And which sentences are wrong.      1. After the presentation is completed in step 10, the user will receive a message whether they want to see the answer or not? (Yes/No). If the user presses No, it will proceed to step 12. If the user presses Yes, it will give the user all the answers to the questions in the last test. 2. The test scores will be automatically saved to the user account and wait for the user to choose the next action (return to the homepage, to the test account, etc.) |
| Alternative Flows | **Alternative flow 1:The user chooses 3 answers early in a passage**   1. The Web site has a Next button available for users who do a paragraph early but want to continue with the remaining sentences quickly. 2. After clicking the Next button, the web page will follow the same steps as Basic Flow (from step 5 to step 12).     **Alternative flow 2: Users complete the test early**   1. The user will be pressed the Finish button when the user listens to all 13 passages. (step 12)   **Alternative flow 3: User reloads the Web page**   1. The Web page will automatically redo from step 3 2. The data before the user Load Web will be lost (data in the Part 3 exam includes the selected answers)   **Alternative flow 4: The user exits midway while the test is in progress**   1. The system will destroy the user's test data. |
| Pre-conditions | User signed up and signed in successfully at the website |
| Post-conditions | User clears test part 3 and can continue to take another part or go back to home page |

### **2.1.4 Use-case: Take Part 4 of Minitest Short talk**

| Use case Name | TEST PART 4 of minitest: Short talk |
| --- | --- |
| Brief description | User takes test part 4 |
| Actors | User |
| Basic Flow | 1. User selects Toeic's Mini Test item 2. The system displays 7 part and the user chooses part 4 3. Each test will have 30 questions, in the test there are 10 audio with each small audio clip will have 3 questions. Then the display system includes 1 46s audio clip, 3 small questions with 4 answers A, B, C, D below with 3 buttons "BACK" "NEXT" "GRADING" and a frame containing the ordinal number 30 sentences for the user to choose which sentence to do first and display a countdown timer.      1. Users choose audio to listen and press the answer A, B, C, D each sentence below 2. The system will highlight the selected sentence in the numbered frame so that the user knows what has been done      1. User presses "NEXT" or "BACK" button, the system will go to the next 3 sentences and return to the interface like step 3 2. In the process of making the user press the scoring button or the time runs out, the system will automatically grade the sentences 3. The system will display an interface with the number of correct sentences and user scores, and there are buttons "View answers" and "Close"      1. The user selects "View answers", the system highlights the answer to each question in green and the "close" button exits the test |
| Alternative Flows | **Alternative flow 1: User clicks on “Grading” button when not answering any question**   1. In step 7 the user presses the score button when no answer has been selected 2. The system will display the message interface "You must answer the question before viewing the results"     **Alternative flow 2: When the user has done and has not answered all 30 questions**   1. In step 7 the user presses the score button when 30 sentences are not finished 2. The system displays the message “You have not answered all the questions, do you want to submit” and there are 2 buttons “yes” or “no”      1. The user who selects the yes button will display the scoring interface if the "no" button returns to step 3   **Alternative flow 3: User exits the page while checking out**   1. The system will ask the user “Do you really want to leave the website” 2. Users who choose yes will exit   **Alternative flow 4: During the process, the system does not see the user choosing the answer or changing the sentence more than 5p**   1. The system will automatically score the user |
| Pre-conditions | User signed up and signed in successfully at the website |
| Post-conditions | User clears test part 4 and can continue to take another part or go back to home page |

### **2.1.5 Use-case: Take Part 5 of Minitest Incomplete sentence**

| Use case Name | part 5 mini test: Incomplete sentence |
| --- | --- |
| Brief description | User takes test part 5 |
| Actors | User |
| Basic Flow | 1. User selects test part 5 to take the test 2. System show 1 question and 4 answers, 1 frame contains 30 different question and a countdown time      1. User selects 1 of answers 2. System marks that answer 3. The frame containing the order of the questions, the currently selected question will be blue 4. User clicks the next button to go to the next question 5. User completed 30 questions 6. User clicks the grading button to see the results |
| Alternative Flows | **Alternative flow 1: users click on the grading button when they have not completed enough questions**   1. User has not completed 30 question 2. Users click on the grading button 3. System displays the message “must complete enough questions before you end your test”   **Alternative flow 2: User selects another question to do**   1. User clicks on an ordinal number in the question number display frame 2. User clicks on an ordinal number in the question number display frame 3. User selects the answer   **Alternative flow 3: user skips current question**   1. that question is not complete 2. users click next or choose another question to do 3. question number in the question number display box will be displayed in red 4. the system displays the question that the user has clicked   **Alternative flow 4: User chooses the answer again**   1. Question has been selected by the user 2. User chooses another answer 3. System will mark that answer again   **Alternative flow 5: the countdown is over**   1. the countdown is over 2. automatic scoring system |
| Pre-conditions | User signed up and signed in successfully at the website |
| Post-conditions | User clears test part 5 and can continue to take another part or go back to home page |

## 

### **2.1.6 Use-case: Take Part 6 of Minitest Text completion**

| Use case Name | Test part 6 of minitest: Text completion |
| --- | --- |
| Brief description | user takes test part 6 |
| Actors | user |
| Basic Flow | 1. Users choose part 6 to start - người dùng chọn p6 để làm  2. In this part, The system will display four turns of English text. Each text is missing a word, phrase, or sentence. Below each text there are questions, the user will click the answer A, B, C, D.    3. After selecting the answer, the user clicks the 'Next' button to go to the next English text. click the ‘Back’ button to go back to the previous text(Users can change their answers during the test).    4. After completing 4 english text, the user can click the ‘Done’ button to submit.  5. The user's scoreboard will appear, statistics on the number of correct sentences, the number of incorrect sentences.    6. Users click the ‘review’ button to review, show an answer or click ‘exit’ button to back the homepage. |
| Alternative Flows | **Alternative Flows 1:The user clicks the 'done' button when there is still a question and hasn't chosen an answer.**   1. Notify the user where the questions are not done and ask the user if they want to continue submitting. 2. If user click ‘continue’, continue to the step #5 in the basic flow or click the ‘cancel’ button to continue doing the test.   **Alternative Flows 2: User exits the page while doing a test.**   1. The system will not calculate the score and will not save the test history.   **Alternative Flows 3: the user is overtime but does not submit the post**.   1. jump to step #5 in the basic flow. |
| Pre-conditions | User signed up and signed in successfully at the website. |
| Post-conditions | User clears test part 6 and can continue to take another part or go back to home page . |

### **2.1.7 Use-case: Take Part 7 of Minitest Reading comprehen**

| Use case Name | Text part 7: Reading comprehen |
| --- | --- |
| Brief description | User takes the test part 7. |
| Actors | Users |
| Basic Flow | 1. Users choose part 7 to start.  2. In this part, The system will display several English texts. Each text is followed by several questions.. Below each text there are questions, the user will click the answer A, B, C, D.    3. After selecting the answer, the user clisk the 'Next' button to go to the next english text.click ‘Back’ button to go back to the previous text(Users can change their answers during the test).  4. After completing all the questions, the user can click the ‘Done’ button to submit.  5. The user's scoreboard will appear, statistics on the number of correct sentences, the number of incorrect sentences.    6. Users click the ‘review’ button to review , show answer or click ‘exit’ button to back homepage. |
| Alternative Flows | **Alternative Flows 1:The user click the 'done' button when there is still a question and hasn't chosen an answer.**   1. Notify the user where the questions are not done and ask the user if they want to continue submitting. 2. If user click ‘continue’, continue to the step #5 in the basic flow.   **Alternative Flows 2: User exits the page while doing test.**   1. Ask the user if they want to continue exiting. 2. The system will score based on the number of sentences done and save the user's historical score.   **Alternative Flows 2: the user is overtime but does not submit the post**   1. jump to step #5 in the basic flow. |
| Pre-conditions | User signed up and signed in successfully at the website |
| Post-conditions | User clears test part 7 and can continue to take another part or go back to home page |

## 2.2 Use-case: Take Full Test

| Use case Name | Full Test |
| --- | --- |
| Brief description | User take a full toeic exam include 200 questions and have 120 minutes to do |
| Actors | User |
| Basic Flow | 1. After clicking on the Full Test icon, the test time will be calculated. 2. The system displays the exam frame and the frame displays the number of questions and the countdown time. 3. The system starts playing the listening part continuously with a time of 45 minutes. 4. From sentences 1 to 6: each sentence contains 1 picture and 4 answers without words, the user listens to 4 answers. 5. 7 to 31: each sentence contains 3 answers without words, the user listens to the question and 3 answers. 6. 32 to 70: each sentence contains 1 question and 4 answers with words, the user listens to the 13th paragraph, the conversation consists of 2 to 3 people, each dialogue has 3 questions in order, the last paragraphs are accompanied by pictures. 7. 71 to 100: each sentence contains 1 question and 4 answers with words, the user listens to a short talk, each talk has 3 questions in order. 8. The user chooses one of the answers, the question there will be blue in the box displaying the number of questions and click the next button to go to the next question. 9. End of the 45-minute listening session and the user has finished selecting the first 100 questions. 10. Users continue to do from sentences 101 to 200 reading part 11. 101 to 130: each sentence contains 1 question and 4 answers, each question has 1 blank, you need to choose 1 of the answers to fill in. 12. 131 to 146: the system displays each passage with 4 blanks and each blank is a question with 4 answers, with 4 passages. 13. 147 to 185: the system displays each passage and has from 2 to 3 questions, each question contains 4 answers, there are 7 passages. 14. 186 to 200: the system displays 3 paragraphs 1 time and has 5 questions, each question has 5 answers, has 3 impressions. 15. The user reads and chooses one of the answers, the question there will be blue in the frame displaying the number of questions and click next to go to the next question. 16. The user chooses 200 sentences. 17. The user presses the score button. 18. End the test and show the score. |
| Alternative Flows | **Alternative flow 1: Users click on the score button when they have not completed enough sentences**   1. User has not completed 200 sentences. 2. The user presses the score button. 3. The system displays the message "must complete enough questions to finish your exam".   **Alternative flow 2: The user chooses another sentence to do**   1. The user clicks on an ordinal number in the question number display frame. 2. The system displays the question and 4 answers with that number. 3. User selects the answer.   **Alternative flow 3: The user skips the current question**   1. That question is not complete. 2. The user clicks next or chooses another sentence to do. 3. The question number in the question number display box will be displayed in red. 4. The system displays the question that the user has clicked.   **Alternative flow 4: The user chooses the answer again**   1. The question there has been selected by the user. 2. The user chooses another answer. 3. The system will mark that answer again.   **Alternative flow 5: Countdown is over**   1. Time count to 0. 2. Automatic scoring system. |
| Pre-conditions | User signed up and signed in successfully at the website |
| Post-conditions | The user completes the full test |

## 2.3 Use-case: Sign in

| Use case Name | Sign in |
| --- | --- |
| Brief description | Log in your personal account to the web system |
| Actors | User, Admin |
| Basic Flow | 1. User visits the homepage of the website 2. User clicks on the 3. The homepage shows a login box      1. User enters username and password 2. User clicks the login button 3. System check login information 4. Logged in successfully 5. Back to home page |
| Alternative Flows | **Alternative flow 1: User can press enter button to login**   1. In step 5 press enter button instead of login icon 2. Continue step 6   **Alternative flow 2: Username or password is incorrect or does not exist**   1. In step 6 the system checks the login information but the username or password word is wrong or does not exist 2. display failed login message 3. If you log in more than 5 times with the same username, your account will be temporarily locked 4. Cannot continue to the next step   **Alternative flow 3: Users use special characters**   1. In step 4 the user enters 1 of the characters ( / \ : \* ? < > |) and a space character 2. In step 6, the system checks and will get an error that username and password cannot be entered in one of the characters above 3. The system shows an error that the characters ( / \: \* ? < > |) and the space character cannot be used. 4. Return to step 4   **Alternative flow 4: The user exits the login frame**   1. The user clicks the x icon in the upper right corner or presses the esc . button 2. The login box will disappear 3. Back to home page   **Alternative flow 5: User is admin**   1. In step 6, the login account is admin account 2. In step 8, go back to admin homepage |
| Pre-conditions | User goes to homepage at[www.toeicGroup6.com.vn](http://www.toeicgroup6.com.vn)  And users who already have a registered account |
| Post-conditions | User successfully logged into the website system |

## 2.4 Use-case: Sign up

| Use case Name | Sign up |
| --- | --- |
| Brief description | Register for a personal account to use the full functionality of the Website |
| Actors | Guess |
| Basic Flow | 1. User visits the homepage of the website      1. User clicks on the 2. Home page shows registration box 3. User enters username, password and password for the 2nd time      1. User clicks on sign up 2. System checks registration information 3. Sign up successfully 4. Back to home page |
| Alternative Flows | **Alternative flow 1: User can press enter button to register**   1. In step 5 press enter button instead of register icon 2. Continue step 6   **Alternative flow 2: username already exists**   1. In step 6 the system checks the registration information but the username already exists 2. display the text username already exists 3. go back to step 4 and can enter another username   **Alternative flow 3: Users use special characters**   1. In step 4 the user enters 1 of the characters ( / \ : \* ? < > |) and a space character 2. In step 6, the system checks and will get an error that username and password cannot be entered in one of the characters above 3. The system shows an error that the characters ( / \: \* ? < > |) and the space character cannot be used. 4. Return to step 4   **Alternative flow 4: The user exits the register frame**   1. The user clicks the x icon in the upper right corner or presses the esc . button 2. The register box will disappear 3. Back to home page |
| Pre-conditions | User goes to homepage at[www.toeicGroup6.com.vn](http://www.toeicgroup6.com.vn) |
| Post-conditions | User successfully logged into the website system |

## 2.5 Use-case: Provide feedback for the website

| Use case Name | Provide feedback for the website |
| --- | --- |
| Brief description | User ratings about the site |
| Actors | User |
| Basic Flow | 1. User selects write review button.      1. Rating frame display system      1. The user chooses the number of stars 2. The user fills in the review information about the site 3. The user selects the image 4. User clicks on the rating button 5. The review box disappears |
| Alternative Flows | **Alternative flow 1: User can press enter button to login**   1. In step 4 press enter button instead of login icon   **Alternative flow 2: Users can turn off the rating frame**   1. In step 1, the user presses the skip button 2. the review box disappears   **Alternative flow 3: Users can rate stars**   1. The user chooses the number of stars 2. Users do not write reviews and choose images 3. The user clicks the rating button   **Alternative flow 4: The user did not choose the number of stars**   1. The user did not choose the number of stars 2. The user clicks the rating button 3. Error display system 4. The system tells the user to choose the number of stars |
| Pre-conditions | User already has an account login |
| Post-conditions | User rating success |

## 2.6 Use-case: Chat with admin

| Use case Name | Chat with admin |
| --- | --- |
| Brief description | Describe how the user communicates with the Admin. |
| Actors | User |
| Basic Flow | 1. Successfully logged into the system (described above) 2. Users press the mess icon in the right corner of the screen 3. Select the item to start chatting 4. The system asks "continue as guest" or "continue as facebook messenger ."      1. User selects and displays the message interface with admin |
| Alternative Flows |  |
| Pre-conditions | User has registered and logged into the system |
| Post-conditions | Users can chat directly with Admin |

## 2.7 Use-case: Post question on discussion forum

| Use case Name | Post question on discussion forum |
| --- | --- |
| Brief description | This case describes how a user might post a question on a forum where people can discuss |
| Actors | User, admin |
| Basic Flow | 1. User clicks on discussion forum 2. The system displays the option to add a new discussion topic so that users can click to ask a question, below are the recently discussed topics. 3. Users click on add a new discussion topic to ask discussion questions 4. The system displays the Subject and Message sections for users to enter, post to forum, cancel and advanced buttons      1. The user fills in the information and presses the post to forum button 2. The system displays the user's discussion |
| Alternative Flows | **Alternative flow 1: user presses cancel in step 5**   1. In step 5, the user chooses to cancel, the system will return to the screen of step 2   **Alternative flow 2: User did not enter enough information**   1. In step 5, the user only enters 1 of 2 parts Subject or Message and then clicks post to forum 2. The system displays an exclamation point asking to enter the full 2 parts |
| Pre-conditions | User has registered and logged into the system |
| Post-conditions | Users can see their discussions posted on the forum |

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## 2.8 Use-case: View discussion forum

| Use case Name | View discussion forum |
| --- | --- |
| Brief description | This case describes how users can view discussion forum posts |
| Actors | User, admin |
| Basic Flow | 1. User clicks on discussion forum 2. The system displays the option to add a new discussion topic so that users can click to ask a question, below are the recently discussed topics.      1. Users tap on recently discussed topics to view 2. The system displays the topic name and the answers (if any) of that topic |
| Alternative Flows |  |
| Pre-conditions | User has registered and logged into the system |
| Post-conditions | Users can view topics or view detailed discussions |

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## 2.9 Use-case: Comment on discussion forum

| Use case Name | Comment on discussion forum |
| --- | --- |
| Brief description | This case describes how a user can respond (comment) on posts in the discussion forum |
| Actors | User, admin |
| Basic Flow | 1. User clicks on discussion forum 2. The system displays the option to add a new discussion topic so that users can click to ask a question, below are the recently discussed topics. 3. Users tap on recently discussed topics to view 4. The system displays the topic name and the answers (if any) of that topic 5. The user clicks the reply button in the response to reply (comment). |
| Alternative Flows | don’t have |
| Pre-conditions | User has registered and logged into the system |
| Post-conditions | Users can respond (comment) in the discussion forum |

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## 2.10 Use-case: Search on dictionary

| Use case Name | Search on dictionary |
| --- | --- |
| Brief description | This case describes how the user can search for dictionaries and save them (if desired). |
| Actors | User |
| Basic Flow | 1. Users click on the dictionary search box, type the dictionary they want to find 2. The system displays that dictionary with its meaning below the input box 3. User clicks on that word 4. The system displays details about that word: word type, Vietnamese meaning, example sentence, etc. |
| Alternative Flows | **Alternative flow 1:**   1. In step 1 above, the user typed the wrong word or typed a sentence. 2. The system displays a message that the search word cannot be found. |
| Pre-conditions | User has registered and logged into the system. |
| Post-conditions | Users can search and find the dictionary they need to look up. |

## 2.11 Use-case: View user account

| Use case Name | View user account. |
| --- | --- |
| Brief description | Admin can view detailed user’s information. |
| Actors | Admin |
| Basic Flow | 1. Admin click ‘tất cả thành viên’. 2. A list of all members will appear, if the list is too long, it will be split to page 2,3,..      1. Admin will click on the username, then click on ‘xem thông tin chi tiết’ to view detailed information. |
| Alternative Flows |  |
| Pre-conditions | Login admin account. |
| Post-conditions | View detailed information. |

## 2.12 Use-case: Delete account

| Use case Name | Delete account. |
| --- | --- |
| Brief description | Admin can delete user account. |
| Actors | Admin |
| Basic Flow | 1. Admin click on ‘All members’. 2. A list of all members will appear, if the list is too long, it will be split to page 2,3,..      1. Admin will click on the username, then click on ‘delete’ to delete user.      1. A notice will appear to confirm the account deletion.      1. admin click ‘accept’ to delete user |
| Alternative Flows |  |
| Pre-conditions | Login admin account. |
| Post-conditions | User account has been deleted. |

## 2.13 Use-case: Chat with users

| Use case Name | chat with users |
| --- | --- |
| Brief description | Admin can chat with all other accounts (can chat with other admin). |
| Actors | Admin |
| Basic Flow | * Live chat on the page.  1. Admin click on ‘mailbox’ to see all messages from other accounts. 2. A list of chats will appear.      1. Admin click username và click ‘reply’ to reply.      * Chat via messenger  1. Admin to the messenger account linked to the page to chat with the user. |
| Alternative Flows |  |
| Pre-conditions | Login admin account. |
| Post-conditions | Reply user |

## 2.14 Use-case: Post blog

| Use case Name | Post blog |
| --- | --- |
| Brief description | Admin can post blog on the page |
| Actors | Admin |
| Basic Flow | 1. Admin click on ‘blog’, then click on ‘new blog’.      1. Admin adds content to the post. 2. Admin click on ‘post’ to post on the page. |
| Alternative Flows |  |
| Pre-conditions | Login admin account. |
| Post-conditions | Posted blog |

## 2.15 Use-case: Delete blog

| Use case Name | Delete blog |
| --- | --- |
| Brief description | Admin can delete post |
| Actors | Admin |
| Basic Flow | 1. Admin click on ‘blog’, then click on ‘All blogs’. 2. Admin select the post to delete. 3. Admin click on ‘delete’ to delete blog on page.      1. Delete confirmation message pops up. 2. Admin confirm to delete. |
| Alternative Flows |  |
| Pre-conditions | Login admin account. |
| Post-conditions | Deleted blog. |

## 2.16 Use-case: Edit blog

| Use case Name | Adit blog |
| --- | --- |
| Brief description | Admin can edit all blogs. |
| Actors | Admin |
| Basic Flow | 1. Admin click on ‘blog’, then click on ‘All blogs’.      1. Admin select the post to edit and then click on ‘edit’.      1. Admin edit the post content and then click update. |
| Alternative Flows |  |
| Pre-conditions | Login admin account. |
| Post-conditions | Edited blog. |

## 2.17 Use-case: Read blogs

| Use case Name | Read blogs |
| --- | --- |
| Brief description | This case describes how users can read blogs on the website |
| Actors | User, guest |
| Basic Flow | 1. The user accesses the blog section. 2. The system displays blog titles, thumbnail images and a small paragraph describing the blog 3. User clicks on blog 4. The system displays the full article for users to read 5. User reads the article |
| Alternative Flows |  |
| Pre-conditions | Users do not need to register an account (registered or logged in is still possible) |
| Post-conditions | Users can read the articles of the site |

## 2.18 Use-case: Change information

| Use case Name | Change information |
| --- | --- |
| Brief description | This case describes how a user can change personal information such as user name, password |
| Actors | User |
| Basic Flow | 1. User clicks on personal information 2. The system displays user details, change button, cancel button, .. 3. User presses change button 4. The system allows users to edit information 5. The user changes the information and presses the save information button 6. The system updates the information |
| Alternative Flows | **Alternative flow 1: the user does not change the information but presses the cancel button**   1. In step 5, the user does not change the information but presses the cancel button 2. System returns to previous screen   **Alternative flow 2: Do not save information**   1. In step 5, the user enters all the information but does not press the save information button 2. The system does not update information |
| Pre-conditions | User must register an account and be logged in |
| Post-conditions | User can change personal information |

## 2.19 Use-case: View profile

| Use case Name | View profile |
| --- | --- |
| Brief description | This case describes how a user can view personal information such as user name, password |
| Actors | User |
| Basic Flow | 1. User clicks on personal information 2. The system displays user details, change button, cancel button, .. 3. Users view personal information |
| Alternative Flows |  |
| Pre-conditions | User must register an account and be logged in |
| Post-conditions | Users can view personal information |